

Health and Wellbeing Board

17 October 2018

Report of the Assistant Director - Joint Commissioning, NHS Vale of York Clinical Commissioning Group and City of York Council.

Briefing Note – Care Quality Commission Follow Up Review

Summary

1. This briefing note is to inform the Health and Wellbeing Board of the forthcoming follow up review by the Care Quality Commission (CQC). It is scheduled for mid-November.

Background

2. The Care Quality Commission (CQC) was commissioned to review twenty local systems during 2017 -18, focusing on how local services work together to support older people at the interface of health and social care.
3. The local system is defined by the Health and Wellbeing Board area, and therefore the City of York Council area. A performance dashboard of six key indicators was used to identify the initial programme of reviews. York was among the first twelve areas to undergo a review in this new methodology.
4. The review took place during the autumn of 2017, and included two onsite periods with focus groups, interviews and visits to services as well as documentary evidence provided by the full range of local partners.
5. The CQC Local System Review concluded with the publication of their report on 22nd December 2017. The full report is available at: <https://www.cqc.org.uk/publications/themes-care/our-reviews-local-health-social-care-systems>
6. The report made thirteen recommendations to improve the interface between health and social care for older people who need care and support. An action plan was developed in response to the report and submitted to the Department of Health, now the Department of Health and Social Care (DHSC), and CQC.

7. CQC has continued with the programme of reviews, publishing the national report on the first twenty areas in July 2018. It is available at:

<https://www.cqc.org.uk/publications/themed-work/beyond-barriers-how-older-people-move-between-health-care-england>

Main/Key Issues to be Considered

8. It was announced on 5 September 2018 that CQC had been commissioned by government to carry out a further three full Local System Reviews and three follow up reviews from the initial cohort of twenty areas. York is among the three sites selected for a visit. The remaining seventeen areas will be required to submit a progress report on their action plans.
9. As with the initial review, CQC will focus on how people move between health and social care, with particular focus on people over 65 years old.
10. The CQC site visit to York will take place on 19 and 20 November 2018.
11. The intention of the review is to check York's progress against the action plan and to assess our direction of travel, in terms of our journey of improvement.
12. CQC has indicated their principal interest is to celebrate progress which has been made and to understand the enablers and barriers to progress in local areas.

Consultation

13. Not Applicable.

Options

14. Not Applicable.

Analysis

15. Not Applicable.

Strategic/Operational Plans

16. The CQC report and the York Improvement Plan, produced as a response to the Local System Review in 2017 will form the basis for the follow up review.

Implications

17. Not Applicable.

- **Financial**
- **Human Resources (HR)**
- **Equalities**
- **Legal**
- **Crime and Disorder**
- **Information Technology (IT)**
- **Property**
- **Other** (*State here any other known implications not listed above*)

Risk Management

18. Not Applicable.

Recommendations

19. Not Applicable.

Contact Details

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**Report
Approved**

Date *Insert Date*

**Report
Approved**

Wards Affected:

All

**For further information please contact the author of the report
Background Papers:**

None

Glossary

- 1 Care Quality Commission (CQC)
- 2 York Health and Wellbeing Board (HWBB)
- 3 Department of Health and Social Care (DHSC)